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Our Policies

- Privacy Statement**
Explains exactly how your personal information is used.
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Your payment details are 100% secure.

About Citybase Apartments

Who we are

Citybase Apartments is a UK serviced apartment provider owned by Worldview Ltd., a travel accommodation company registered in the UK.

Set up in 1999, and incorporated in 2003, Worldview is a family-run company with over 25 staff and many years of experience in the travel industry.

People are the key to our success, and we're committed to continually developing our staff - reflected in our 'Investors in People' status. This expertise and commitment to excellence mean we can offer you the highest level of personal service.


What we do

Our company has been providing serviced apartments to corporate, public sector and leisure clients since 2000, initially in central London. In 2007, Citybase Apartments was established to offer the largest and most diverse range of serviced apartments throughout the UK, conveniently located in major cities and various corporate business locations.

Great customer service is at the heart of our business, and we take a customer-orientated approach to everything we do. From the user-friendly design of citybaseapartments.com to our helpful telephone reservations team, we do all we can to deliver the best possible customer experience and the highest standard of service.

Why book with us?

Great Deals



Luxury for Less

- Book with confidence with the serviced apartment specialists
- Total flexibility - from one night to many months
- Guaranteed best rates
- Easy reservations - online or by phone

- The strong relationships we have with the apartments gives us access to preferential rates - which means great discounts for you!
- For longer stays and group bookings, we will always try to save you money by negotiating the very best rates on your behalf

Superb service

- We pride ourselves on our excellent customer service, with knowledgeable client advisors on hand to give you advice and support
- Our service doesn't end when you've made your booking. We're here to help before, during and after the booking process
- We're experienced at dealing with corporate as well as leisure clients, and can find you short- or long-term corporate accommodation tailored to your needs and budget. To see a list of the many services we offer click [here](#).

More choice

- We offer the biggest choice of UK serviced apartments, conveniently located in all the major cities
- We've selected apartments in prime, popular locations, so it's easy to find one to suit you - whether you need to be close to your office, the city centre, or a business park or exhibition centre

User-friendly technology

- Designed with you in mind, our website is easy to use, clear, comprehensive and quick to download - so you can find what you want, fast!
- We make choosing an apartment as easy as possible, with high-quality photos, detailed descriptions and handy extras such as the 'compare' feature
- Our website makes it simple for you to get in touch with us using our [Enquiry Form](#), [Booking Request Form](#) or simply by giving us a call

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